

# WasteSkipMobile



## Mobile Phone-PDA based skip hire job management system

### Bulk Skip Hire Service Options:

- Bin Delivery (linked to later pickup)
- Bin Changeover (exchange for an empty bin)
- Bin Tip and takeback
- Bin Pickups (Tip contents and return to depot)
- Bin Move (Relocations)

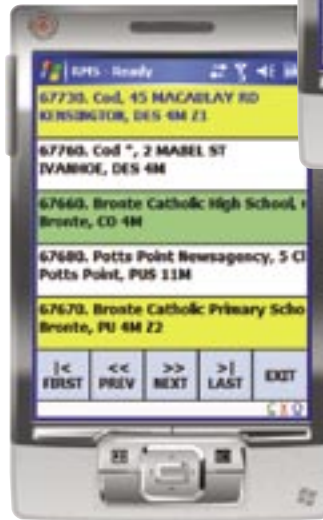
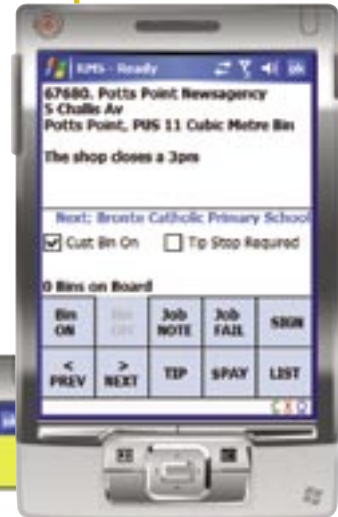
This software module provides bulk waste truck drivers with the ability to receive start of day work-lists and delivery, exchange or pickup jobs on mobile handheld devices (at any time of day). This also gives them the ability to confirm when jobs are done along with related bin serial tracking data if required. They can also receive messages or extra requests during the day while in (or out of) the truck, without needing to write down phoned address details or pickup instructions.

### Features / Functionality Supported:

- Bin On / Bin-Off confirmation
- Optional Bin Serial Number Input
- Operation prompts per job type
- Tipping Docket Tonnages data input
- Fuel Stop data input (location/litres/odo)
- Job failure reasons (eg blocked drive)
- Bin Damage notes & comments
- COD payment details/confirmation
- Customer signature capture
- Bin GPS location capture

It also provides frontline field staff with site access directions, bin placement requests, after hours site access contact phone numbers and any notes that help drivers get their work done, without them needing to scribble down phone or 2way radio messages. Job details can be received into the mobile unit, while the driver is out of the truck loading or off-loading bins.

Work-list jobs can be ticked off as they are done, providing immediate rapid response to the waste services operations dispatcher, saving lots of calls just to check on job status. Drivers can give prompt easy input on any problems back to operations management, directly updating job details without needing to ask someone else to do it for them. That means fast, efficient streamlined communications.



### Business Benefits:

- Improves Service Responsiveness,
- Saves time/maximises productivity
- Reduces paperwork and phone time
- Speeds up the availability of information
- Improves staff support & morale

### Performance Measures

- Records measure of service delivery times
- Records field staff activity levels (workloads)
- Measure of failure by reason statistics
- Measures field staff call-handling performance



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