

Wastedge Self-Service Enquiries Module



The Wastedge Web Self-Service Enquiries module provides customer access to services history data, account enquiries and Pickup Requests

This module also provides the ability for customer's sites to be setup with nominated personnel who can be assigned a variety of log-in, enquiry, service bookings and reporting facilities.

- Personnel Access Admin*
- Account Enquiries*
- Operations statistics*
- Self Service Bookings*
- Materials Trend Charts*

Booking No	Date	Price	Container	Waste Type	Service	Business	Contact
49.0	24/11/08	\$495.00	3 Cubic Metre Bin	General	Delivery linked to Pickup	Skips1	
14.1	05/04/08	\$495.00	23 Cubic Metre Roll On Roll Off	General	Pick Up Bin	Roll On Roll Off	
14.0	24/03/08	\$495.00	23 Cubic Metre Roll On Roll Off	General	Change Over	Roll On Roll Off	
24.1	07/04/08	\$0.00	3 Cubic Metre Bin	General	Pick Up Bin	Skips1	Fred Bloggs
24.0	31/03/08	\$0.00	3 Cubic Metre Bin	General	Delivery of Bin	Skips1	Fred Bloggs
40.1	31/07/08	\$495.00	15 Cubic Metre Bin	General	Bin Removal	Skips1	
40.0	24/07/08	\$495.00	15 Cubic Metre Bin	General	Delivery linked to Pickup	Skips1	

Total Bookings: 7 - Total Cost: \$2475.

- See collections history*
- See/change services register*
- Advise where stockpiles*
- Summarise Waste Tons/time*
- Plot Trend Charts*
- Show waste tons decrease*
- Recycled materials by type*
- Report Volume, Tons, cost...*
- Show/Adjust Service Schedule Calendars*

Month	Waste Type A	Charge	Waste Type B	Charge	Total Charges
Jan	90 TN	\$9,000.00	10 TN	\$500.00	\$9,500.00

February 2009							March 2009						
Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa
1	2	3	4	5	6	7	1	2	3	4	5	6	7
8	9	10	11	12	13	14	8	9	10	11	12	13	14
15	16	17	18	19	20	21	15	16	17	18	19	20	21
22	23	24	25	26	27	28	22	23	24	25	26	27	28
1	2	3	4	5	6	7	29	30	31	1	2	3	4
8	9	10	11	12	13	14	5	6	7	8	9	10	11

Users can see when services are scheduled and if needed may alter these to unique calendar dates per site to align with site holidays or closures. Different frequencies can also be set for seasonal variations in volume of resources available.

Service response data can also be monitored and reported

Wastedge also enables transparent shared communications for all complaints and issues management.

Wastedge.com is a fully hosted Software as a Service (SaaS) application that application that can provide restricted user access to only their site details, while being able to accommodate and segment multiple entity regions in the one database for IT efficiency and economy of support and administration.